



The **ARNOLD**  
**ARBORETUM**  
of HARVARD UNIVERSITY

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March 2008

Mr. Santo Anza  
Operations Manager  
Apple 'Or Tree  
38 Turnpike Road  
Southborough, MA 01772

Dear Santo,

I'm writing this letter to express to you our complete satisfaction with the services rendered by you and your team. We have hired other companies in the past to process our wood chips and compost but our experience with Apple D'Or Tree has definitely raised the standards that we now hold contractors to.

The Arnold Arboretum is a very special place. We grow plants collected from all over the world for scientific research. Plant health care is our top priority here and nothing but the best materials are used to nurture them. It is for this reason that we are extremely selective about which companies take part in this important mission. The material that was produced from the screening and grinding that your crew did was of the finest quality and will be used with great delight.

It is very obvious that keeping your staff current with the latest technologies and standards for composting is a priority of yours and this serves Apple D'Or well. It was with full confidence that I handed over our composting operation to your operator Mike. Mike's knowledge of the art and science of composting is a testament to professionalism that appears run throughout the entire organization. It is a quality not readily found in many businesses.

Apple Dor Tree has definitely proved that their high quality work is an asset to core of our operation. Dealing with everyone from the work crew to the office personnel has been a pleasure. We look forward to a long standing, working relationship with Apple D'Or Tree.

Sincerely,

Stephen Schneider  
Manager of Horticulture  
Arnold Arboretum